



Should you encounter any problem with your MusicCAST2 MCX-RC100 commander unit, or your MCX-P200/MCX-A300 client, please follow the troubleshooting instructions in your Owner's Manual, and see the FAQs at WWW.YAMAHA.COM/YEC. Then, if your unit requires service, please follow the instructions shown below. (NOTE: The following instructions and form apply only to the MusicCAST2 models listed above, and only for warranty-covered repair or replacement service, as provided by the YAMAHA Two (2) Year Limited Warranty.)

INSTRUCTIONS:

1. Complete the service/exchange form below.
2. Pack the MusicCAST2 unit, its Owner's Manual and all its accessories in the original box or a suitable alternative. If YAMAHA elects to exchange your MusicCAST2 unit, you will receive replacement accessories with your replacement product. If you require information or wish to order new packing materials, call YAMAHA at 1 (800) 292-2982.
3. Put the completed service/exchange form and a copy of your original sales receipt into an envelope. Label the envelope "Return Documents Enclosed." Place this envelope in the box with the product.
4. Seal the box with packing tape and ship the complete package via United Parcel Service or FedEx, insured and freight prepaid* to:

YAMAHA CORPORATION of AMERICA
 Attn: MusicCAST2 SERVICE/EXCHANGE
 6600 Orangethorpe Avenue
 Buena Park, CA 90620

Within the terms of your YAMAHA Limited Warranty, the unit will be serviced and returned to you or it will be replaced with a new or refurbished product as soon as reasonably possible.

*(You will pay all shipping and insurance costs for shipment to YAMAHA; and YAMAHA will pay all warranty-covered service or exchange costs plus shipping and insurance costs when returning a product to you.)

SERVICE/EXCHANGE FORM

Your Address (i.e., the street address to which YAMAHA should ship the serviced or exchanged product)

Name: _____

Street Address: _____ Apt. #: _____

City: _____ State: _____ Zip Code: _____

Your daytime phone number: _____ (8 AM to 5 PM Pacific time)

Detailed reason for return (use additional paper if necessary): _____

MusicCAST2 model you are shipping to YAMAHA

Model number: _____ Serial Number: _____

Remember, the box you ship to YAMAHA must include the following:

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| 1. The MusicCAST2 unit. | 3. Sales receipt showing date and place of purchase. |
| 2. Owners Manual and all the accessories originally supplied with the unit. | 4. Completed service/exchange form. |

IF THE WARRANTY HAS EXPIRED, LEARN ABOUT YAMAHA'S MUSICCAST2 CUSTOMER-LOYALTY PROGRAM AT WWW.YAMAHA.COM OR CALL 1 (800) 292-2982, MONDAY THROUGH FRIDAY, 8 AM TO 4 PM PACIFIC TIME.