



Should you encounter any problem with your Yamaha Blu-Ray player (any model), DVD player (any model), or the BRX-610, please follow the troubleshooting instructions in your Owner's Manual, and see the FAQs at <http://faq.yamaha.com/us/en/category>. Then, if your DVD Player requires service, please follow the instructions shown below. (NOTE: The following instructions and form apply only to warranty-covered repair or replacement service, as provided by the YAMAHA One (1) Year Limited Warranty.)

INSTRUCTIONS:

1. Complete the service/exchange form below.
2. Pack the unit, its Owner's Manual and all its accessories in the original box or a suitable alternative. If YAMAHA elects to exchange your unit, you will receive replacement accessories with your replacement product. If you require information or wish to order new packing materials, call YAMAHA at (714) 522-9888.
3. Put the completed service/exchange form and a copy of your original sales receipt into an envelope. Label the envelope "Return Documents Enclosed." Place this envelope in the box with the product.
4. Seal the box with packing tape and ship the complete package via United Parcel Service or FedEx, insured and freight prepaid* to:

YAMAHA Electronics Corp., USA
 Attn: DVD PLAYER SERVICE/EXCHANGE
 6600 Orangethorpe Avenue
 Buena Park, CA 90620

Within the terms of your YAMAHA Limited Warranty, the DVD Player will be serviced and returned to you or it will be replaced with a new or refurbished product within 10 working days. If you have not received your unit within 15 business days, please dial (714) 522-9514 for further assistance.

*(You will pay all shipping and insurance costs for shipment to YAMAHA; and YAMAHA will pay all warranty-covered service or exchange costs plus shipping and insurance costs when returning a product to you.)

SERVICE/EXCHANGE FORM

Your Address (i.e., the street address to which YAMAHA should ship the serviced or exchanged product)

Name: _____
 Street Address: _____ Apt. #: _____
 City: _____ State: _____ Zip Code: _____

Your e-mail address: _____ Phone: _____

Detailed reason for return (Use the back of this form if additional space is required): _____

BD/DVD Player you are shipping to YAMAHA

Model number: _____ Serial Number: _____

Remember, the box you ship to YAMAHA must include the following:

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|---|--|
| 1. The unit. | 3. Sales receipt showing date and place of purchase. |
| 2. Owners Manual and all the accessories originally supplied with the unit. | 4. Completed service/exchange form. |

IF THE WARRANTY HAS EXPIRED, LEARN ABOUT YAMAHA'S DVD PLAYER CUSTOMER-LOYALTY PROGRAM AT:

[HTTP://USA.YAMAHA.COM/SUPPORT/WARRANTY/AUDIO_VISUAL/](http://USA.YAMAHA.COM/SUPPORT/WARRANTY/AUDIO_VISUAL/)

OR CALL (800) 292-2982, MONDAY THROUGH FRIDAY, 8 AM TO 4 PM PACIFIC TIME.

For office use only:

Replacement: Y / N	Model # _____	Charge Y / N	Amount \$ _____
Warehouse:	DSC-A BP-B BP-A	Reserved Stock	Other: _____