



YAMAHA NON-FIELD-SERVICEABLE PRODUCT EXCHANGE

Certain types of products such as remote controls, headphones, sound bars, some speakers and Desktop Audio products, are considered non-serviceable products. Yamaha offers an exchange program for these non-serviceable products provided they are within the Yamaha limited warranty period.

For product exchange please include a completed Product Exchange Request form, a copy of the sales receipt, and additional items as noted below:

Remote Control Transmitters

1. The defective remote control

Unpowered Speakers

1. Speaker grille or speaker cone. Either one is acceptable.
2. Serial # sticker from the back of the speaker.

Powered Subwoofers and Soundbars

1. Cut power cord. **Unplug the unit first**, and then carefully cut the power cord less than 1" from the rear of the unit.
2. Serial # sticker from the back of the unit.

Other NFS products

1. For headphones, desktop units, wireless speakers, and other items not listed above please send in the entire product.

The NFS Exchange program is available only to consumers within the USA who purchased their products from authorized Yamaha dealers within the USA.

Failures caused by accident or abuse are not eligible for Limited Warranty service or exchange. However, Yamaha does offer a non-warranty accommodation replacement program.

All returns must include a copy of the sales receipt unless otherwise authorized by AV Customer Support. If authorized by Customer Support a case # must be included.

Please refer to the attached list of models to determine eligibility.



YAMAHA

PRODUCT EXCHANGE REQUEST

Use one form per item & print clearly

DATE _____

YOUR NAME _____

RETURN-SHIPPING ADDRESS _____

CITY, STATE and ZIP _____

DAYTIME PHONE NUMBER _____

EMAIL ADDRESS _____

PRODUCT MODEL NUMBER _____

PRODUCT SERIAL NUMBER _____

CASE # (IF APPLICABLE) _____

CIRCLE STATUS OF THIS UNIT:

IN WARRANTY

OUT OF WARRANTY

To qualify for warranty consideration, a copy of the original purchase receipt must be enclosed.

COMPLAINT / SYMPTOM _____

Return a copy of this form along with the items requested in the instructions to:

YAMAHA Corporation of America
Attn: NFS Returns Department
6600 Orangethorpe Avenue
Buena Park, CA 90620
714-522-9105

NOTE: Yamaha recommends that all Non-Field serviceable products be returned by a carrier or shipper that can provide you with a tracking number or delivery confirmation.

Yamaha will not be responsible for the replacement of any item that is shipped without a tracking number or delivery notification that shows the item(s) were received by Yamaha.

LIST OF NONFIELD SERVICEABLE ITEMS

Speaker	All Weather Speaker	Soundbar	Blu-Ray Player
NS-AP2600C	NS-AW150	ATS-1010	BD-A1020
NS-AP2600S	NS-AW190	ATS-1030	BD-A1040
NS-B20	NS-AW194	ATS-1050	BD-A1060
NS-B210	NS-AW294	ATS-1060	BD-S473
NS-B310	NS-AW350	ATS-1520	BD-S477
NS-B40	NS-AW390	YAS-101	BD-S673
NS-C20	NS-AW392	YAS-103	BD-S677
NS-C210	NS-AW570	YAS-105	Desktop Audio
NS-C310	NS-AW592	YAS-106	MCR-B020
NS-C40	Powered Subwoofer	YAS-152	NX-50
NS-C444	NS-SW210	YAS-201	NX-B55
NS-F210	YST-FSW050	YAS-203	NX-P100
NS-IC400	YST-SW012	Headphones	PDX-B11
NS-IC600	YST-SW215	EPH-100	TSX-70
NS-IC600	YST-SW216	EPH-20	Other
NS-IC800	Wireless Speakers	EPH-30	SWK-W16
NS-ICS600	WX-010	EPH-50	YBA-11BL
NS-IW280	WX-030	EPH-C200	YID-W10
NS-IW360		EPH-C300	YIT-W10
NS-IW470		EPH-C500	YIT-W12
NS-IW480		EPH-M100	YWA-10BL
NS-IW560		EPH-M200	
NS-IW660		HPH-200	
NS-IW760		HPH-M82	
NS-IW960		HPH-PRO300	
NS-P150		HPH-PRO400	
NS-PZ40		HPH-PRO500	
NS-SW40			
NS-WSW160			

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NOTE:

Your actual unit may include suffix after the model number (S, C, CWH, E, SL, BL, WH etc.)

Please also refer to **BLU-RAY DISC AND DVD PLAYERS SERVICE / EXCHANGE** program for out of warranty items.